

Re: Premium payment for renewal of Health Insurance policies falling due during the lockdown period (25th March, 2020 to 3rd May, 2020) as a result of COVID 19 situation

Please renew your Health policy online using <https://bit.ly/2w67CaV>

In case you are unable to renew your policy falling due between **25th March, 2020** and **3rd May, 2020**, we are committed to give continuity after lockdown is lifted until **15th May 2020**, for which you may approach the Policy issuing Office.

“The policy holders whose health insurance policies fall due for renewal during the period on and from the 25th March, 2020 up to the 3rd May, 2020 and who are unable to make payment of their renewal premium on time in view of the prevailing situation in the country as a result of Corona Virus disease (COVID-19), are allowed to make such payment for renewal of policies to their insurers on or before the 15th May, 2020 to ensure continuity of the health insurance cover from the date on which the policy falls due for renewal, so that any valid claim triggered during the grace period can be paid.”

Valid Claims (i.e otherwise payable as per policy terms and conditions) arising against such policies in this period from the date of renewal until the date of actual remittance on or before **15th May, 2020** shall therefore be payable.

In these trying times, please rest assured that we are with you. We are doing our best not to put you to any inconvenience.

However for these policies if any claim is reported from the date of expiry of the policy till the premium is paid, cashless facility will not be extended.

The insured may approach the concerned TPA for reimbursement.

Claims will be processed as per policy terms and conditions by TPAs and settled by NIC at the earliest, subject to receipt of premium within the stipulated period (i.e. on or before **15th May, 2020**).