

**Section 4 (1) (b) (xv): The particulars of facilities available to citizens for obtaining Information, including the working hours of a library or reading room, if maintained for Public use**

The information may be available through electronic form through website: <https://nationalinsurance.nic.co.in/> and CPIO's offices as well.

However NICL adopted various methods to disseminate messages about its products, services, or overall image to its customers, employees, or other interested members of the community such as:

1. Media broadcasts,
2. Newspaper
3. Exhibition
4. Notice Board
5. Printed manual
6. Public announcement
7. Inspection of offices